

# INTERNATIONAL SOS ASSISTANCE APP

Stay informed, healthy and safe while travelling abroad

International SOS' Assistance App is an essential tool for business travellers and expatriates. Innovative, intuitive and effective, the Assistance App keeps you informed and gives you peace of mind.

To help you stay healthy and safe while travelling, our app delivers essential information and advice to the palm of your hand. If the unexpected should happen, you will be one tap away from advice and help from experts within our Global Assistance Network.

Use the International SOS Assistance App before and during your next trip:

- 1 Click-to-Call the Assistance Centre closest to your location
- 2 Talk to medical and travel security experts for everyday advice and in an emergency
- 3 Access the latest medical and travel security information on your destination



## MEMBERSHIP GUIDE

YOUR GUIDE TO PEACE OF MIND WHILE TRAVELLING OR WORKING OVERSEAS.



**Control Risks**

Download from the app stores or at [app.internationalsos.com](http://app.internationalsos.com)



## BENEFITS



advice and assistance before, during and after travel



### TRAVEL ASSISTANCE

- Embassy and consular information
- Emergency message transmission and translation
- Loss of document advice and assistance
- Advance of emergency personal cash



### ASSISTANCE

in your language to advise and respond to your request

## MEDICAL ASSISTANCE



Medical advice from International SOS doctors



Referrals for medical or dental treatment



Help to obtain medication and medical equipment



Medical monitoring



Assistance with appointments & ambulance transportation



Guaranteed payment of employer approved medical expenses



Emergency medical evacuation / repatriation



Compassionate visit and family travel assistance



Repatriation of mortal remains

## SECURITY ASSISTANCE

In the event of threatening situations such as civil or political unrest, or acts of terrorism, we will provide support to secure your personal safety.



Our security specialists provide advice and assistance on travel, domestic and personal security.



24 hour support during crisis situations, including evacuation planning and evacuation to an international safe-haven.

## CALLING FOR ASSISTANCE



**Feel free to call us at any time.**

To ensure a prompt response when calling, please be prepared to provide the following information:

- Your name
- Your company name
- Your membership number (as printed on your card)
- Telephone number(s) where you can be reached
- The nature of your request and the name of your doctor if necessary